



Plumas-Sierra Telecommunications

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(800) 221-3474 | Fax (530) 832-4515 | www.PST.coop

Broadband Service Plan Information

This service is a plan that includes repair or replacement of customer premise broadband equipment for customers using PST's wireless Internet products. Equipment damaged as a result of faulty, non-PST installation, the negligence or willful acts of Customer or Customer's agent, vandalism, casualties such as fire or water damages, lightning, floods or earthquakes are excluded.

The Plan is \$6.50 per month, beginning after the initial 6-month equipment warranty. The Plan covers repair/replacement of customer premise equipment that fails under normal operating conditions, as well as up to three (3) service calls for such repairs/replacements in a 24 month period.

The Service Plan can be added to a customer account at any time, but if it is added after the initial 6-month warranty period, it will not take effect, or start billing, until 60 days after the date of request.

If a customer elects not to purchase the Service Plan, service calls after the initial 6-month equipment warranty will be \$99, collected at the time the service call is scheduled, plus the cost of any equipment required for repair or replacement. Required equipment will be determined during the service call and billed to the customer.

I acknowledge that I have read and understand the information above, as well as the Broadband Service Plan Terms and Conditions attached, and available at www.pst.coop.

Customer Signature: _____